

Improving Business Regulations to Support Productivity Growth in Viet Nam

Draft

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Acronyms

ACAPR	Advisory Council for Administrative Procedure Reform
AI	Artificial Intelligence
APCA	Administrative Procedure Control Agency
EAP	East Asia and the Pacific
eGIF	government interoperability framework
FDI	foreign direct investment
G2B	government to business
GDP	gross domestic product
GOV	Government of Viet Nam
GVC	Global value chains
KPIs	Key Performance Indicators
MARD	Ministry of Agriculture and Rural Development
MoIT	Ministry of Industry and Trade
NDAP	National Database of Administrative Procedures
NPSP	National Public Service Portal
OECD	Organization for Economic Cooperation and Development
OOG	Office of Government
OSS	One-stop shop
PCI	Provincial Competitiveness Index
R&D	Research and development
SOE	State-owned enterprise
TFP	Total factor productivity
VCCI	Viet Nam Chamber of Commerce and Industry
WBES	World Bank Enterprise Survey